

# Computer Networking and Information Technology (TOP 0708.10)

March 2023

Prepared by the South Central Coast Center of Excellence for Labor Market Research

# **Program Recommendation**

This report was compiled by the South Central Coast<sup>1</sup> Center of Excellence to provide regional labor market data for the program recommendation – Computer Networking and Information Technology. This report can help determine whether there is demand in the local labor market that is not being met by the supply from programs of study (CCC and non-CCC) that align with this occupation group.

# **Key Findings**

- In the South Central Coast region, the number of jobs related to Computer Networking and Information Technology are expected to remain steady for Computer Systems Analysts, Network and Computer Systems Administrators, and Computer Network Support Specialists.
- Computer Networking and Information Technology is anticipated to experience a **low risk of automation** for all three related occupations.
- In 2021 there were 364 regional completions in programs related to the occupations identified as aligned with Computer Networking and Information Technology and 350 openings, indicating **supply is meeting demand**.
- Typical entry-level education includes a **bachelor's degree** for all three related occupations.
- Minimum Advertised Education per job posting data 70% of job postings requested a bachelor's degree and 9% requested an associate's degree.
- Completers of Computer Networking and Information Technology programs from the 2019-2020 academic year, in the South Central Coast region, had a **median annual wage upon completion of** \$44,148.
- 59% of students are **employed within a year** after completing a program.
- 54% of students **attained a living wage** within a year of completion.
- Completers experienced an average of +21% change in earnings after exiting.
- 70% of students were part-time, 11% skill builders, 38% first-generation, and 77% economically disadvantaged

<sup>&</sup>lt;sup>1</sup> The South Central Coast Region consists of San Luis Obispo County, Santa Barbara County, Ventura County, and the following cities from North Los Angeles County: Canyon Country, Castaic, Lake Hughes, Lancaster, Littlerock, Llano, Newhall, Palmdale, Pearblossom, Santa Clarita, Stevenson Ranch, and Valencia.

# **Occupation Codes and Descriptions**

There are three occupations in the standard occupational classification (SOC) system that were identified as related to Computer Networking and Information Technology for this analysis. The occupation titles and descriptions, as well as reported job titles, are included in Exhibit 1.

| SOC Code | Title          | Description                                | Sample of Reported Job Titles           |
|----------|----------------|--|---|
| 15-1211  | Computer       | Analyze science, engineering, business,    | Applications Analyst, Business Systems  |
|          | Systems        | and other data processing problems to      | Analyst, Computer Analyst, Computer     |
|          | Analysts       | develop and implement solutions to         | Systems Analyst, Computer Systems       |
|          |                | complex applications problems, system      | Consultant, Information Systems Analyst |
|          |                | administration issues, or network          | (ISA), Information Technology Analyst   |
|          |                | concerns. Perform systems management       | (IT Analyst), System Analyst, Systems   |
|          |                | and integration functions, improve         | Analyst                                 |
|          |                | existing computer systems, and review      |   |
|          |                | computer system capabilities, workflow,    |   |
|          |                | and schedule limitations. May analyze or   |   |
|          |                | recommend commercially available           |   |
|          |                | software.                                  |   |
| 15-1231  | Computer       | Analyze, test, troubleshoot, and evaluate  | Computer Network Specialist, IT         |
|          | Network        | existing network systems, such as local    | Consultant (Information Technology      |
|          | Support        | area networks (LAN), wide area             | Consultant), Network Specialist,        |
|          | Specialists    | networks (WAN), cloud networks, servers,   | Network Support Specialist, Network     |
|          |                | and other data communications networks.    | Technical Analyst, Network Technician,  |
|          |                | Perform network maintenance to ensure      | Personal Computer Network Analyst,      |
|          |                | networks operate correctly with minimal    | Systems Specialist                      |
|          |                | interruption.                              |   |
| 15-1244  | Network and    | Install, configure, and maintain an        | Information Analyst, Information        |
|          | Computer       | organization's local area network (LAN),   | Systems Manager (IS Manager),           |
|          | Systems        | wide area network (WAN), data              | Information Technology Specialist (IT   |
|          | Administrators | communications network, operating          | Specialist), LAN Specialist (Local Area |
|          |                | systems, and physical and virtual servers. | Network Specialist), Local Area         |
|          |                | Perform system monitoring and verify the   | Network Administrator (LAN              |
|          |                | integrity and availability of hardware,    | Administrator), Network Administrator,  |
|          |                | network, and server resources and          | Network Coordinator, Network            |
|          |                | systems. Review system and application     | Manager, Systems Administrator          |
|          |                | logs and verify completion of scheduled    |   |
|          |                | jobs, including system backups. Analyze    |   |
|          |                | network and server resource consumption    |   |
|          |                | and control user access. Install and       |   |
|          |                | upgrade software and maintain              |   |
|          |                | software licenses. May assist in network   |   |
|          |                | modeling, analysis, planning, and          |   |
|          |                | coordination between network and data      |   |
|          |                | communications hardware and software.      |   |

# Exhibit 1 – Occupation, Description, and Sample Job Titles

Source: O\*NET Online

### **Current and Future Employment**

In the South Central Coast region, the number of jobs related to Computer Networking and Information Technology are expected to remain steady for Computer Systems Analysts, Network and Computer Systems Administrators, and Computer Network Support Specialists.

# Exhibit 2 – Five-Year Projections for Computer Networking and Information Technology in the South Central Coast Region

| soc     | Occupation                                     | 2022<br>Jobs | 2027<br>Jobs | 2022-2027<br>Change | 2022-2027<br>% Change |
|---------|--|--------------|--------------|---------------------|-----------------------|
| 15-1211 | Computer Systems Analysts                      | 2,323        | 2,382        | 59                  | 3%                    |
| 15-1244 | Network and Computer Systems<br>Administrators | 1,205        | 1,240        | 35                  | 3%                    |
| 15-1231 | Computer Network Support<br>Specialists        | 622          | 641          | 19                  | 3%                    |

Source: Economic Modeling Specialists International (EMSI)

# Earnings

Exhibit 3 contains hourly wages and annual average earnings for these occupations. Entry-level hourly earnings are represented by the 25<sup>th</sup> percentile of wages, median hourly earnings are represented by the 50<sup>th</sup> percentile of wages, and experienced hourly earnings are represented by the 75<sup>th</sup> percentile of wages, demonstrating various levels of employment.

# Exhibit 3 – Earnings for Computer Networking and Information Technology in the South Central Coast Region

| soc     | Occupation                                     | Entry-Level<br>Hourly<br>Earnings | Median<br>Hourly<br>Earnings | Experienced<br>Hourly<br>Earnings |
|---------|--|-----------------------------------|------------------------------|-----------------------------------|
| 15-1211 | Computer Systems Analysts                      | \$39.95                           | \$50.21                      | \$64.41                           |
| 15-1244 | Network and Computer Systems<br>Administrators | \$35.84                           | \$46.11                      | \$54.09                           |
| 15-1231 | Computer Network Support Specialists           | \$26.42                           | \$33.04                      | \$41.64                           |

Source: Economic Modeling Specialists International (EMSI)



Exhibit 3b – Earnings for Computer Networking and Information Technology in the South Central Coast Region

Source: Family Needs Calculator (Living wage is based on Single Adult households with no children); Economic Modeling Specialists International (EMSI)

#### **Employer Job Postings**

In this research brief, real-time labor market information is used to provide a more nuanced view of the current job market, as it captures job advertisements for occupations relevant to the field of study. Employer job postings are consulted to understand who is looking for information technology workers, and what they are looking for in potential candidates. To identify job postings related to Computer Networking and Information Technology the following standard occupational classifications were used:

| 15-1211 | Computer Systems Analysts                   |
|---------|---|
| 15-1244 | Network and Computer Systems Administrators |
| 15-1231 | Computer Network Support Specialists        |

#### **Top Occupations**

In 2022, there were 1,949 employer postings for the occupations related to Computer Networking and Information Technology.

| SOC Code | Occupation                                  | Job Postings,<br>Full Year 2022 |
|----------|---|---------------------------------|
| 15-1211  | Computer Systems Analysts                   | 1,074                           |
| 15-1244  | Network and Computer Systems Administrators | 732                             |
| 15-1231  | Computer Network Support Specialists        | 143                             |

# Exhibit 4 – Top Occupations by Job Postings

Source: Labor Insight/Jobs (Burning Glass)

#### Exhibit 4b - Top Occupations and Risk of Automation

| SOC Code | Occupation                                  | <b>Risk of Automation</b> |
|----------|---|---------------------------|
| 15-1211  | Computer Systems Analysts                   | Low                       |
| 15-1231  | Computer Network Support Specialists        | Low                       |
| 15-1244  | Network and Computer Systems Administrators | Low                       |

#### **Top Titles**

The top job titles for employers posting ads for jobs related to Computer Networking and Information Technology are listed in Exhibit 5. Systems Administrators is mentioned as the job title in 16% of all relevant job postings (168 postings).

| Title                     | Job Postings,<br>Full Year 2022 |
|---------------------------|---------------------------------|
| Systems Administrators    | 168                             |
| Business Systems Analysts | 76                              |
| Network Administrators    | 60                              |
| Systems Analysts          | 57                              |
| Configuration Analysts    | 46                              |

### Exhibit 5 – Job Titles

Source: Labor Insight/Jobs (Burning Glass)

# **Top Employers**

Exhibit 6 lists the major employers hiring professionals in the Computer Networking and Information Technology field. The top employer posting job ads was Amgen. The top worksite cities for these occupations were Thousand Oaks, Santa Barbara, Lompoc, Oxnard, and Palmdale.

### Exhibit 6 – Top Employers (n=941)

| Employer              | Job Postings,<br>Full Year 2022 |  |
|-----------------------|---------------------------------|--|
| Amgen                 | 102                             |  |
| Northrop Grumman      | 97                              |  |
| Elevance Health       | 96                              |  |
| L3Harris Technologies | 42                              |  |
| CTG                   | 26                              |  |

# Skills

The tables in Exhibit 7 list employers' most commonly requested skills in job postings related to Computer Networking and Information Technology. Computer Science is the most sought-after specialized skill for employers, followed by Operating Systems and Information Systems. Communications, Management, and Operations were the most requested baseline skills. Operating Systems, Microsoft Office, and Microsoft Excel were the most commonly requested software and programming skills.

| Skills                     | Job Postings,<br>Full Year 2022 |
|----------------------------|---------------------------------|
| Computer Science           | 510                             |
| Operating Systems          | 290                             |
| Information Systems        | 261                             |
| Linux                      | 244                             |
| Business Process           | 243                             |
| Automation                 | 234                             |
| Systems Analysis           | 231                             |
| Agile Methodology          | 221                             |
| Auditing                   | 218                             |
| Workflow Management        | 201                             |
| Technical Support          | 195                             |
| SQL (Programming Language) | 191                             |
| Active Directory           | 190                             |
| Windows Servers            | 188                             |
| System Administration      | 179                             |

# Exhibit 7 – Specialized Skills (n= 7,649)

| Skills                            | Job Postings,<br>Full Year 2022 |
|-----------------------------------|---------------------------------|
| Communications                    | 782                             |
| Management                        | 733                             |
| Operations                        | 604                             |
| Troubleshooting (Problem Solving) | 532                             |
| Problem Solving                   | 422                             |
| Customer Service                  | 420                             |
| Information Technology            | 403                             |
| Leadership                        | 374                             |
| Planning                          | 310                             |
| Writing                           | 298                             |

# Exhibit 7b – Baseline Skills (n= 9,956)

Source: Labor Insight/Jobs (Burning Glass)

| Skills                        | Job Postings,<br>Full Year 2022 |
|-------------------------------|---------------------------------|
| Operating Systems             | 291                             |
| Microsoft Office              | 289                             |
| Microsoft Excel               | 284                             |
| Linux                         | 245                             |
| SQL (Programming Language)    | 202                             |
| Windows Servers               | 200                             |
| Active Directory              | 192                             |
| Firewall                      | 161                             |
| Microsoft PowerPoint          | 151                             |
| Python (Programming Language) | 143                             |

# **Industry Concentration**

Exhibit 8 shows the industries with the most Computer Networking and Information Technology postings in the South Central Coast region. Note: 18% of records have been excluded because they do not include an industry. As a result, the chart below may not be representative of the full sample.

# Exhibit 8 – Industries Employing the Most in the Computer Networking and Information Technology Field, 2022

| Industry  | Occupation Group<br>Jobs in Industry | % of Occupation<br>Group in Industry |
|---|--------------------------------------|--------------------------------------|
| Professional, Scientific, and Technical Services                            | 480                                  | 30%                                  |
| Manufacturing   | 397                                  | 25%                                  |
| Administrative and Support and Waste<br>Management and Remediation Services | 158                                  | 10%                                  |
| Finance and Insurance   | 123                                  | 8%                                   |
| Wholesale Trade   | 80                                   | 5%                                   |

# Certifications

Exhibit 9 lists the most in-demand certifications in the Computer Networking and Information Technology field. The top requested certification in job postings was Secret Clearance.

| Certifications   | Job Postings, Full<br>Year 2022 |
|--|---------------------------------|
| Secret Clearance   | 197                             |
| Security Clearance   | 170                             |
| CompTIA Security+  | 139                             |
| Valid Driver's License   | 138                             |
| Top Secret-Sensitive Compartmented Information (TS/SCI<br>Clearance) | 97                              |

# Exhibit 9 – Certifications (n= 1,619)

# Job Postings - Minimum Educational Attainment Over Time

Exhibit 10 displays the change in job advertisements over the last five years for Computer Networking and Information Technology, according to the minimum advertised education. In 2022, there were 1,404 total job ads posted with a minimum advertised education, with 988 of them requiring a bachelor's degree.

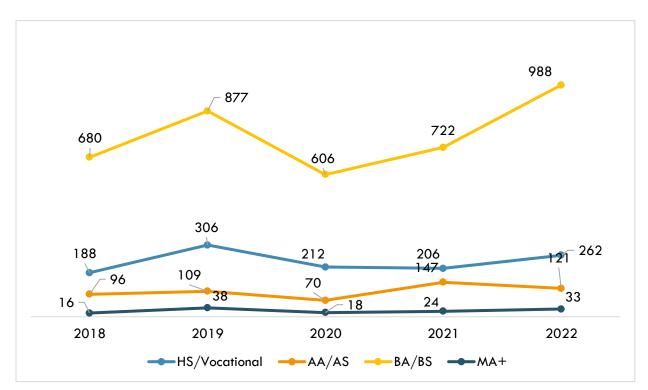


Exhibit 10 - Educational Demand, Minimum Advertised

Source: Labor Insight / Jobs (Burning Glass)

#### Job Postings – Proportion of Job Postings by Minimum Educational Attainment Required

To gauge employer preference for candidates with particular education levels, the proportion of job postings by minimum advertised education appears in Exhibit 11. Employers posting job ads for Computer Networking and Information Technology have frequently sought candidates with a bachelor's degree.

| Minimum Education<br>Requirement    | 2018 | 2019 | 2020 | 2021 | 2022 |
|-------------------------------------|------|------|------|------|------|
| HS Diploma / Vocational<br>Training | 19%  | 23%  | 23%  | 19%  | 19%  |
| Associate Degree                    | 10%  | 8%   | 8%   | 13%  | 9%   |
| Bachelor's Degree                   | 69%  | 66%  | 67%  | 66%  | 70%  |
| Graduate Degree                     | 2%   | 3%   | 2%   | 2%   | 2%   |

#### Exhibit 11 – Occupational Demand by Education, Minimum Advertised

# **Education and Training**

Exhibit 12 shows the typical entry-level education requirement for the occupations of interest, along with the typical on-the-job training needed to attain competency in the occupation.

| soc     | Occupation                                     | Typical entry-level<br>education | Typical on-the-job<br>training |
|---------|--|----------------------------------|--------------------------------|
| 15-1211 | Computer Systems Analysts                      | Bachelor's degree                | None                           |
| 15-1244 | Network and Computer Systems<br>Administrators | Bachelor's degree                | None                           |
| 15-1231 | Computer Network Support Specialists           | Associate's degree               | None                           |

# Exhibit 12 – Education and Training Requirements

Source: Bureau of Labor Statistics Employment Projections (Educational Attainment)

# **Regional Completions and Openings**

There were 364 regional completions (2021) and 350 regional openings (2021) in the South Central Coast region aligned with programs related to the occupations in this report.

# Exhibit 13 – Completions and Openings

| 24   | 364                         | 350                    |
|--|-----------------------------|------------------------|
| Regional Institutions had Related<br>Programs (2021) | Regional Completions (2021) | Annual Openings (2021) |

Source: Economic Modeling Specialists International (EMSI)

# **Related Programs**

| CIP Code | Program   | Completions (2021) |
|----------|---|--------------------|
| 11.1003  | Computer and Information Systems<br>Security/Auditing/Information Assurance | 132                |
| 11.0103  | Information Technology  | 89                 |
| 11.0901  | Computer Systems Networking and Telecommunications                          | 61                 |
| 11.1006  | Computer Support Specialist   | 43                 |
| 11.0101  | Computer and Information Sciences, General                                  | 17                 |
| 11.0201  | Computer Programming/Programmer, General                                    | 14                 |
| 11.1001  | Network and System Administration/Administrator                             | 6                  |
| 11.0899  | Computer Software and Media Applications, Other                             | 2                  |
| 52.1201  | Management Information Systems, General                                     | 0                  |

Source: Economic Modeling Specialists International (EMSI)

# CCC and Non-CCC Awards

Exhibit 14 lists the number of completers from programs related to Computer Networking and Information Technology in the South Central Coast region.

| Completers |
|------------|
| 94         |
| 60         |
| 29         |
| 28         |
| 24         |
| 20         |
| 9          |
| Completers |
| 33         |
| 26         |
| 18         |
| 10         |
|            |
| 6          |
| <u> </u>   |
|            |

# Exhibit 14 – CCC and Non-CCC Awards the South Central Coast, 2021

Source: Economic Modeling Specialists International (EMSI)

# Student Outcomes

The CTE LaunchBoard provides student outcome data on the effectiveness of CTE programs. The following student outcome information was collected from exiters of regional Computer Networking and Information Technology Programs (TOP: 0708.10) for the 2019-2020 academic year.

- Completers of Computer Networking and Information Technology programs from the 2019-2020 academic year, in the South Central Coast region, had a **median annual wage upon completion of** \$44,148.
- 59% of students are **employed within a year** after completing a program.
- 54% of students attained a living wage within a year of completion.
- Completers experienced an average of +21% change in earnings after exiting.
- 70% of students were part-time, 11% skill builders, 38% first-generation, and 77% economically disadvantaged.

# Sources

O\*Net Online, Labor Insight/Jobs (Burning Glass), Economic Modeling Specialists International (EMSI), MIT Living Wage Calculator, Bureau of Labor Statistics (BLS) Education Attainment, California Community Colleges Chancellor's Office Management Information Systems (MIS) Data Mart, CTE LaunchBoard, Statewide CTE Outcomes Survey, Employment Development Department Unemployment Insurance Dataset

#### Notes

Data included in this analysis represent the labor market demand for relevant positions most closely related to Computer Networking and Information Technology. Traditional labor market information was used to show current and projected employment based on data trends, as well as annual average awards granted by regional community colleges. Real-time labor market information captures job post advertisements for occupations relevant to the field of study and can signal demand and show what employers are looking for in potential employees, but is not a perfect measure of the quantity of open positions. All representations have been produced from primary research and/or secondary review of publicly and/or privately available data and/or research reports. The most recent data available at the time of the analysis was examined; however, data sets are updated regularly and may not be consistent with previous reports. Efforts have been made to qualify and validate the accuracy of the data and findings; however, neither the Centers of Excellence for Labor Market Research (COE), COE host district, nor California Community Colleges Chancellor's Office are responsible for the applications or decisions made by individuals and/or organizations based on this study or its recommendations.